



Brunswick EMC – Connect My Thermostat – Member Terms and Conditions

Thank you for your interest in participating in the Connect My Thermostat program (the “Program”) offered by BEMC. These Terms of Use (these “Terms”) are a legal agreement between you and BEMC governing your participation in the Program.

BY CLICKING [“ACCEPT”] OR BY OTHERWISE USING THE SERVICE, YOU AGREE TO BE BOUND BY THESE TERMS. IF YOU DO NOT AGREE TO THESE TERMS, YOU MAY NOT PARTICIPATE IN THE PROGRAM.

In the case of inconsistencies between these Terms and information included in any other materials related to the Program (e.g., promotional materials and mailers), these Terms will always govern and take precedence.

You certify that all information entered into this site for enrollment into the Program is accurate and complete. This offer is valid for BEMC electric members. In order to qualify, the account must be for a single-family, multi-family homes, small business or church and not participate in a time of use rate. You understand that the program is available until fully subscribed and that incentive amounts are subject to change without notice. You authorize BEMC to share information about your account including your name, street address, account number, electrical usage and billing information with its service providers hired to implement and measure the performance of the program. Member information will be kept confidential by BEMC as well as its service providers and used solely to facilitate your participation in the Program.

1. The Program.
 - a. Description. The Program will continue until it is either terminated by BEMC or the member withdraws from the Program.
 - b. Devices. By participating in the Program, you hereby grant to BEMC the right to remotely access and control one or more smart thermostats (“Device”) at the address you are enrolling. When you authorize a Device, you may be presented with additional terms from the Device manufacturer (the “Manufacturer”). These Terms are in addition to, and are not replaced by, those terms. By authorizing a Device, you understand and agree that you are enabling BEMC to control that Device in connection with the Program.
 - c. Events. As part of this Program, BEMC will make changes to the operation of your Device (temperature setpoint of thermostats) without any manual intervention by you (“Events”). The target thermostat setpoint adjustment will be 3 degrees. You may override an Event, simply by turning your thermostat Device to a different temperature or using the other methods enabled by the Device Manufacturer. Events will be no longer than 4 hours, and BEMC will call no more than 40 thermostat events per year. Events will be limited to no more than 3 consecutive days.
 - d. Changes. BEMC reserves the right, in its sole discretion, to modify or to discontinue the Program at any time.
2. Eligibility. This program is available to BEMC electric members only. In order to register for the Program, you agree to provide to BEMC information to verify your eligibility for the Program. You agree that the

information that you provide to BEMC in connection with the Program (“User Data”) will be true, accurate, current, and complete. You further acknowledge that you have WIFI and agree to maintain adequate WIFI to enable operation of the Device(s) while participating in the Program. Additional eligibility requirements are listed at www.bemc.org.

3. Incentives. In connection with the Program, BEMC may offer certain rebates, offers, or other incentives (“Incentives”). BEMC reserves the right to determine qualification for Incentives in its sole discretion. BEMC is not required to pay a device enrollment incentive to members who have previously enrolled the same eligible device in this or other Connect to Save programs.
4. Your Information. By submitting User Data and any other data, materials, or information in connection with the Program, you are granting BEMC permission to use such information for the purpose of providing the Program. In addition, you hereby authorize BEMC to access your information including meter data maintained by BEMC and/or the Device Manufacturer (if provided) solely in order for BEMC to provide the Program. You understand and agree that by authorizing BEMC to control your Device in connection with the Program, BEMC may receive access to data from your Device directly, including data collected from its sensors. For more information on the particular data that BEMC and its service providers will receive access to, please contact BEMC via email to connect2save@bemc.org.
5. Costs. BEMC is not responsible for costs associated with providing the systems necessary to participate in the Program, such as Internet access.
6. No Warranty; Disclaimer. YOUR PARTICIPATION IN THE PROGRAM IS AT YOUR SOLE DISCRETION AND RISK. THE PROGRAM IS OFFERED “AS IS” AND “AS AVAILABLE” WITHOUT WARRANTIES OF ANY KIND. BEMC, EXPRESSLY DISCLAIM ALL WARRANTIES OF ANY KIND RELATING TO THE PROGRAM, WHETHER EXPRESS, IMPLIED OR STATUTORY (INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES FOR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT OR NONMISAPPROPRIATION OR INTELLECTUAL PROPERTY RIGHTS OF A THIRD PARTY) AND ANY WARRANTIES OR CONDITIONS ARISING UNDER ANY OTHER LEGAL REQUIREMENT. BEMC, AND ITS PARTNERS, MAKE NO WARRANTIES THAT THE OPERATION OF THE PROGRAM WILL BE UNINTERRUPTED OR ERROR-FREE.
7. Indemnification. You agree to indemnify, and hold BEMC’s, officers, directors, employees and agents, harmless from and against any claims, liabilities, damages, losses, and expenses, including without limitation reasonable attorney’s fees and costs, arising out of or in any way connected with your participation in the Program.
8. Limitation of Liability.
 - a. Limitation of Liability. YOU AGREE THAT, TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, UNDER NO CIRCUMSTANCES SHALL BEMC, OR ITS PARTNERS, BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, ARISING IN CONNECTION WITH THE PROGRAM, EVEN IF BEMC, OR ITS PARTNERS, HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IF YOU ARE DISSATISFIED WITH THE PROGRAM OR WITH ANY OF THESE TERMS, OR FEEL BEMC HAS BREACHED THESE TERMS, YOUR SOLE AND EXCLUSIVE REMEDY IS TO DISCONTINUE PARTICIPATION IN THE PROGRAM AND RETURN THE DEVICE(S).
 - b. Exclusions. SOME JURISDICTIONS DO NOT ALLOW THE LIMITATION OR EXCLUSION OF INCIDENTAL, CONSEQUENTIAL OR OTHER TYPES OF DAMAGES, SO SOME OF THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. NOTHING IN THESE TERMS AND IN PARTICULAR WITHIN THIS “LIMITATION OF LIABILITY” CLAUSE SHALL ATTEMPT TO EXCLUDE LIABILITY THAT CANNOT BE EXCLUDED UNDER APPLICABLE LAW.
9. Termination.
 - a. Termination by BEMC. BEMC reserves the right to terminate your enrollment in the program for any reason by providing you with a written notice of such termination, either by letter or email.

- b. Your Termination. You may terminate your participation in the Program for any reason by sending an email to connect2save@bemc.org or by calling 800- 842-5871.
- c. Right to Recall. If your participation in the Program is terminated within the first year of enrollment, BEMC reserves the right to recall all, or a portion of, the device enrollment incentive.
- d. Rights at Termination. Upon termination, all rights granted to you by these Terms will immediately cease.
- e. Survival. Any suspension, termination or cancellation of the Program will not affect your obligations under these Terms which are intended to survive such suspension, termination, or cancellation.

10. General

- a. Applicable Law and Dispute Resolution. These Terms shall be governed by the laws of the State of North Carolina, without giving effect to any conflict of laws or principles that may require the application of the law of another jurisdiction. If you have any issues regarding these Terms, please contact us by e-mail at connect2save@bemc.org. We will do our best to address your concerns. If you feel that your complaint has been addressed incompletely, we invite you to let us know for further investigation. If you and BEMC are unable to reach a resolution to the dispute, any controversy or claim arising out of or relating to this contract, or the breach thereof, shall be settled by arbitration administered by the American Arbitration Association in accordance with its Commercial Arbitration Rules, and judgment on the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof. The place of arbitration shall be Raleigh, North Carolina. The arbitration shall be governed by the laws of the State of North Carolina. The arbitrators will have no authority to award punitive or other damages not measured by the prevailing party's actual damages, except as may be required by statute. The arbitrator(s) shall not award consequential damages in any arbitration initiated under this section. Any election to arbitrate by one party will be final and binding on the other. YOU ACKNOWLEDGE AND AGREE THAT YOU AND BEMC ARE EACH WAIVING THE RIGHT TO PARTICIPATE AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS ACTION OR REPRESENTATIVE PROCEEDING. Further, unless both you and BEMC otherwise agree in writing, an arbitrator may not consolidate more than one person's claims, and may not otherwise preside over any form of any class or representative proceeding. Regardless of any statute or law to the contrary, any claim or cause of action arising out of or related to the Program or these Terms must be brought, if at all, within one year from the accrual of the claim or cause of action or be forever barred.
- b. Consent and Capacity. You are over 18 years of age and have the necessary legal capacity to execute this agreement and have received the necessary consents and approvals from the owner(s) or occupant(s) of any premises where the Services will be provided. You are solely responsible for any failure to receive necessary consents and approvals for the installation of qualifying equipment within your residence and participation in the Program. Your participation is completely voluntary, and you can decide to withdraw at any point in the Program.
- c. Entire Agreement. These Terms are the entire and exclusive agreement between BEMC and you regarding the Program and supersede and replace any prior agreements regarding the same
- d. No Assignment. You will not assign these Terms or assign any rights or delegate any obligations hereunder, in whole or in part, whether voluntarily or by operation of law, without the prior written consent of BEMC. Any purported assignment or delegation by you without the appropriate prior written consent of BEMC will be null and void.
- e. Severability and Waiver. In the event that any provision in these Terms is held to be invalid or unenforceable, the remaining provisions will remain in full force and effect. The failure of BEMC to enforce any right or provision of these Terms will not be deemed a waiver of such right or provision.

- f. Questions. If you have questions about these Terms, please contact BEMC at connect2save@bemc.org.
- g. By participating in this Program, you will be sent notifications of Control Events, via Email, SMS Message or other electronic method, at least 4 hours in advance. These notifications may contain information about BEMC's products and services; other energy related products, services, and Programs; as well as energy related legislative and environmental issues. These messages may be sent by BEMC or third parties.

BEMC reserves the right to modify these Member Terms and Conditions at any time.