

Dear Prepay Member,

Thank you for participating in Brunswick Electric's Prepay Power program, also known as Powerstat. We hope you enjoy this service that allows you to pay for power as you need it. However, we want to make you aware of an important change that is coming to how you monitor your usage and balance.

Effective November 1, 2018, In Home Displays (IHDs) will no longer update. BEMC no longer issues IHDs because it is an outdated tool and is no longer manufactured or supported. We encourage all Prepay members who currently rely on IHDs to set up an account through SmartHub to monitor usage and track balances.

SmartHub is free and easy to use and allows you to view the current balance on your Prepay account, receive email alerts when your account drops to a preset amount, see postings of payments in real time, review usage by month, day and hour, and get high usage notifications.



SmartHub is available through our website, www.bemc.org or by downloading the app on any smart phone or tablet. If you need assistance setting up your account, please call 800-842-5871 or stop by any of our offices to speak to a customer service representative.

There is no need to return the IHD, please discard at your discretion.

Thank you.